



Innovative Tile and Stone  
Installation Systems

# Home Center Lifetime Warranty

APPLICATION	PRODUCTS
Underlayment	LATICRETE® Floor Leveling Mortar
Floor Warming	LATICRETE Floor Warming
Waterproofing Membrane	LATICRETE Watertight™ Floor N'Wall Waterproofing & Crack Isolation
Thin Bed Method	<ul style="list-style-type: none"> <li>LATICRETE Mega Bond Additive blended with LATICRETE Mega Bond</li> <li>LATAPOXY® 300 Adhesive</li> <li>LATICRETE Multipurpose PRO</li> </ul>
Grouting	LATICRETE SpectraLOCK® Grout <small>United States Invention Patent No.: 6881768 (and other Patents)</small>

## LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for the life of the residence when installed in accordance with the written specifications of LATICRETE and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each applicant (refer to chart). This lifetime warranty excludes exterior and submerged applications.

## DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

## EXCLUSIVE REMEDY

As the sole and exclusive remedy for a breach of this limited warranty, LATICRETE will pay for the replacement of its own products and replacement of finishing materials, as well as for the replacement installation, but LATICRETE will not pay more for the replacement, calculated on a square-foot (square-meter) basis, than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective\*.

In the event that the sole and exclusive remedy described above fails of its essential purpose, The liability of LATICRETE is limited to the monetary value, on a square-foot (square-meter) basis, of the original purchase price of the portion being replaced.

\* NOTE: Efflorescence is a normal condition of Portland cement mortars and is not a defective condition.

## EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR

CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

## NO ASSIGNMENT

This limited warranty is not transferable or assignable

## HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

## Address your claim to:

LATICRETE International, Inc.  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA  
Attn: Technical Service Department

## TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Service Line:

Toll Free: 1.800.243.4788, ext. 235 or  
Telephone: +1.203.393.0010, ext. 235  
Fax: +1.203.393.1948

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