



Innovative Tile and Stone  
Installation Systems

# 30 Year System Warranty (daltille\* international projects)

APPLICATION	PRODUCTS
Underlayment	LATICRETE® 86 LatiLevel™ LATICRETE Admix & Primer
Floor Warming	LATICRETE Floor HEAT
Waterproofing Membrane/ Anti-Fracture Membrane	LATICRETE 9235 Waterproofing Membrane LATICRETE Hydro Ban™ LATAPOXY Waterproof Flashing Mortar
Sound Control	LATICRETE Q™ Sound Control Underlayment United States Invention Patent No.: 6,920,723 LATICRETE 125 Sound and Crack Adhesive
Plaza & Deck	LATICRETE Plaza and Deck System
Thick Bed Method	LATICRETE 3701 Fortified Mortar Bed LATICRETE 3701 Mortar Admix mixed with LATICRETE 226 Thick Bed Mortar
Slurry Bond Coat	LATICRETE 4237 Latex Additive mixed with either of the following: - LATICRETE 211 Powder; - LATICRETE 317; or - LATICRETE 290  LATICRETE 254 Platinum
Thin Bed Method	LATICRETE 255 MultiMax™ United States Invention Patent No.: 6,784,229 B2  LATICRETE 254 Platinum LATAPOXY 300 Adhesive LATICRETE 4237 Latex Additive mixed with either of the following: - LATICRETE 211 Powder; or - LATICRETE 317; or - LATICRETE 290  LATICRETE 333 Super Flexible Additive mixed with LATICRETE 325 Premium Tile Adhesive LATICRETE Sure Set™
Spot Bonding	LATAPOXY 310 Stone Adhesive-Standard and Rapid Grade
Grouting	LATICRETE SpectraLOCK® PRO Grout (non-industrial applications) United States Invention Patent No.: 6881768 (and other patents) LATAPOXY SP-100 (non-industrial applications) LATAPOXY 2000 Industrial Grout LATICRETE PermaColor™ Grout LATICRETE 1776 Grout Enhancer mixed with either of the following: - LATICRETE 1500 Sanded Grout; or - LATICRETE 1600 Unsanded Grout  LATICRETE Masonry Pointing Mortar
Sealant <sup>1</sup>	LATICRETE Latasil™ LATICRETE Latasil 9118 Primer

<sup>1</sup>Use of suitable flexible sealant is required per Tile Council of North America Detail EJ171 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

## LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of thirty (30) years from the date of purchase when installed in accordance with the written specifications of LATICRETE and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart).

## DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

## EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective\*. LATICRETE will pay for replacement of its own products and replacement of finishing materials, as well as for labor for the replacement installation, but LATICRETE will not pay more, calculated on a square-foot basis, for the replacement than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the dollar value, on a square-foot basis, of the original purchase price of the portion being replaced.

Notwithstanding the previous paragraphs, exterior facades with ceramic tile or stone installed over substrates with steel or wood framing **do not qualify** for this limited warranty—see Data Sheet 230.15APD for such applications.

## EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

\*NOTE: Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

## NO ASSIGNMENT

This limited warranty is not transferable or assignable.

## HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

## Address your claim to:

LATICRETE International, Inc.  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA  
Attn.: Technical Services Department

## TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Services Line:

Telephone: +1.203.393.0010, ext. 235  
Fax: +1.203.393.1948

\* A complete daltille system of products must be used to qualify for this limited warranty. Reference daltille International Projects Warranty for further details. Warranty applies to projects outside of the United States of America and Canada.

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