



Innovative Tile and Stone  
Installation Systems

# 15 Year System Warranty – APD

## For Steel or Wood Framed Exterior Facades

APPLICATION	PRODUCTS
Waterproofing Membrane	LATICRETE® 9235 Waterproofing Membrane LATAPOXY Waterproof Flashing Mortar LATICRETE® Hydro Ban™
Thick Bed	LATICRETE 3701 Mortar Admix mixed with LATICRETE 226 Thick Bed Mortar LATICRETE 3701 Fortified Mortar Bed
Thin Bed	LATICRETE 254 Platinum LATICRETE 255 MultiMax™ United States Invention Patent No.: 6,784,229 B2 LATICRETE 4237 Latex Additive mixed with any of the following: <ul style="list-style-type: none"> <li>• LATICRETE 211 Powder; or</li> <li>• LATICRETE 317; or</li> <li>• LATICRETE 272 Mortar</li> </ul> LATICRETE 3701 Mortar Admix mixed with any of the following <ul style="list-style-type: none"> <li>• LATICRETE 272 Mortar; or</li> <li>• LATICRETE 317; or</li> <li>• LATICRETE 220 Marble &amp; Granite Mortar</li> </ul>
Masonry Veneer Installation System	LATICRETE 3701 Fortified Mortar Bed LATICRETE Hydro Ban LATICRETE Masonry Veneer Mortar LATICRETE Masonry Pointing Mortar
Grouting	LATICRETE PermaColor™ Grout
Sealant†	LATICRETE Latasil™ LATICRETE Latasil 9118 Primer

†Use of suitable flexible sealant is required per Tile Council of America Detail EJ171 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

### LIMITED WARRANTY

This limited warranty applies to LATICRETE® System products that are used for steel or wood framed exterior facade installations with ceramic tile, stone, thin brick or adhered masonry veneers.

Subject to the conditions and limitations stated below, LATICRETE International, Inc. (“LATICRETE”) warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of fifteen (15) years from the date of purchase when installed in accordance with the written specifications of LATICRETE and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart).

Substrate deflection under all live, dead and impact loads, including concentrated loads, must not exceed  $L/600$  where  $L$ =span length. Applications must not exceed 30 ft (9.1 m) in height or 25,000 ft<sup>2</sup> (2,250 m<sup>2</sup>) in area. Installations must conform to all applicable building codes including the International Building Code (IBC) and International Residential Code (IRC) requirements.

### DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

### EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective\*\*. LATICRETE will pay for replacement of its own

products and replacement of finishing materials, as well as for labor for the replacement installation, but LATICRETE will not pay more, calculated on a square-foot (square-meter) basis, for the replacement than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the monetary value, on a square-foot (square-meter) basis, of the original purchase price of the portion being replaced.

\*\* NOTE: Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

### EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

### NO ASSIGNMENT

This limited warranty is not transferable or assignable.

### HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

#### Address your claim to:

LATICRETE International, Inc.  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA  
Attn.: Technical Services Department

### TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Services Line:

Toll Free: 1.800.243.4788, ext. 235  
Telephone: +1.203.393.0010, ext. 235  
Fax: +1.203.393.1948

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