



Innovative Tile and Stone  
Installation Systems

# 10 Year System Warranty

APPLICATION	PRODUCTS
Underlayment	LATICRETE® 86 LatiLevel™ LATICRETE Admix & Primer LATICRETE 84 LatiLevel
Vapor Reduction	LATAPOXY® 312 Vapor Reduction Membrane
Floor Warming	LATICRETE Floor HEAT LATICRETE Floor Warming Thermostat
Waterproofing	LATICRETE 9235 Waterproofing Membrane LATAPOXY 24hr HydroProofing™ LATICRETE Hydro Ban™
Sound Control	LATICRETE 125 Sound & Crack Adhesive LATICRETE 170 Sound & Crack Isolation Mat
Anti-Fracture	LATICRETE 125 Sound & Crack Adhesive LATICRETE Blue 92 Anti-Fracture Membrane LATICRETE Hydro Ban LATICRETE 9235 Waterproofing Membrane
Plaza & Deck	LATICRETE Plaza and Deck System
Thick Bed Method	LATICRETE 3701 Mortar Admix mixed with LATICRETE 226 Thick Bed Mortar LATICRETE 3701 Fortified Mortar Bed
Slurry Bond Coat	<ul style="list-style-type: none"> <li>LATICRETE 254 Platinum; or</li> <li>LATICRETE 4237 Latex Additive mixed with LATICRETE 211 Powder; or</li> <li>LATICRETE 4237E Latex Additive mixed with LATICRETE 211E Powder (International Only)</li> <li>LATICRETE 3701 Mortar Admix with LATICRETE 211 Powder (for use under Mortar Beds only)</li> </ul>
Thin Bed Method	<ul style="list-style-type: none"> <li>LATICRETE 254 Platinum</li> <li>LATICRETE 254R Platinum Rapid</li> <li>LATICRETE 255 MultiMax™ United States Invention Patent No.: 6,784,229 B2</li> <li>LATICRETE Sure Set™</li> <li>LATAPOXY 300 Adhesive</li> <li>LATICRETE 4237 Latex Additive mixed with any of the following:               <ul style="list-style-type: none"> <li>LATICRETE 211 Powder; or</li> <li>LATICRETE 272 Mortar; or</li> <li>LATICRETE 317</li> </ul> </li> <li>LATICRETE 4237E Latex Additive mixed with LATICRETE 211E Powder (International Only)</li> <li>LATICRETE 3701 Mortar Admix mixed with any of the following:               <ul style="list-style-type: none"> <li>LATICRETE 272 Mortar; or</li> <li>LATICRETE 317; or</li> <li>LATICRETE 220 Marble &amp; Granite Mortar</li> </ul> </li> <li>LATICRETE 333 Super Flexible Additive mixed with any of the following (exterior use limited to residential/light commercial applications; do not use in areas subject to water immersion):               <ul style="list-style-type: none"> <li>LATICRETE 272 Mortar; or</li> <li>LATICRETE 317; or</li> <li>LATICRETE 220 Marble &amp; Granite Mortar</li> </ul> </li> </ul>
Spot Bonding	LATAPOXY 310 Stone Adhesive-Standard and Rapid Grade
Grouting	<ul style="list-style-type: none"> <li>LATICRETE SpectraLOCK® PRO Grout (non-industrial applications) United States Invention Patent No.: 6881768 (and other Patents)</li> <li>LATAPOXY SP-100 (non-industrial applications)</li> <li>LATAPOXY 2000 Industrial Grout</li> <li>LATICRETE PermaColor™</li> <li>LATICRETE 1776 Grout Enhancer mixed with either of the following:               <ul style="list-style-type: none"> <li>LATICRETE 1500 Sanded Grout; or</li> <li>LATICRETE 1600 Unsanded Grout</li> </ul> </li> <li>LATICRETE Masonry Pointing Mortar</li> </ul>
Sealant†	<ul style="list-style-type: none"> <li>LATICRETE Latasil™</li> <li>LATICRETE Latasil 9118 Primer</li> </ul>

†Use of suitable flexible sealant is required per Tile Council of North America Detail EJ171 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

## LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of ten (10) years from the date of purchase when installed in accordance with the written specifications of LATICRETE and industry standard

guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart).

## DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

## EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective\*. LATICRETE will pay for replacement of its own products and replacement of finishing materials, as well as for labor for the replacement installation, but LATICRETE will not pay more, calculated on a square-foot basis, for the replacement than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the dollar value, on a square-foot basis, of the original purchase price of the portion being replaced.

Notwithstanding the previous paragraphs, exterior facades with ceramic tile or stone installed over substrates with steel or wood framing do **not qualify** for this limited warranty—see Data Sheet 230.15 for such applications.

## EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

\*NOTE: Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

## NO ASSIGNMENT

This limited warranty is not transferable or assignable.

## HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

## Address your claim to:

LATICRETE International, Inc.  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA  
Attn.: Technical Services Department

## TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Services Line:

Toll Free: 1.800.243.4788, ext. 235  
Telephone: +1.203.393.0010, ext. 235  
Fax: +1.203.393.1948

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